

LEGAL BASIS FOR DATA PROCESSING

Data processing takes place for the purpose of fulfilment of a contract for works and services/contract of employment or for the implementation of precontractual measures, Article 6 Paragraph 1 b) General Data Protection Regulation, GDPR.

And pursuant to:

Artikel 6 Paragraph 1 a) GDPR insofar as you have given us your consent to the processing of your personal data for one or more specific purposes,

Artikel 6 Paragraph 1 f) GDPR insofar as processing is necessary for the purposes of the legitimate interests of ourselves or of a third party.

DATA COLLECTED BY US

Our Privacy Policy explains which information we collect, why we collect it and how we use it.

We collect and process personal data exclusively for our own purposes and for fulfilment of the agreed contractual object. We do not pass on any data to third parties except for the purpose of fulfilment of contractual duties having first obtained consent from customers and for the purpose of fulfilment of statutory obligations relating to the contractual object, e.g. data transmission to financial authorities, social insurance providers. We treat your personal data strictly confidentially. Insofar as personal data is processed by an external processor, such a processor is required to provide sufficient guarantees that technical and organisational measures will be conducted in a way that complies with the requirements of the GDPR and the German Federal Data Protection Act and in a way which safeguards the rights of data subjects.

We collect data via our websites in order to instigate contact by e-mail or via our contact form.

INFORMATION REGARDING THE DATA CONTROLLER

The data controller for the processing of data on this website is:

WEPA APOTHEKENBEDARF GmbH & Co KG
Am Fichtenstrauch 6-10
56204 Hillscheid
represented by: Dr. Christian Ciesielski

Contact details:

Tel.: +49 26 24 – 107 0

e-mail: info@wepa-apothekenbedarf.de

RIGHTS OF THE DATA SUBJECT

RIGHT TO RECEIVE INFORMATION PURSUANT TO ARTICLE 15 GDPR

Upon receiving a relevant request, we will be glad to notify you free of charge whether and which personal information relating to you is being stored and processed.

RIGHT TO RECTIFICATION PURSUANT TO ARTICLE 16 GDPR

We will correct inaccurate data if such a circumstance comes to our attention.

STATUTORILY PRESCRIBED DATA PROTECTION OFFICER

Our company has appointed a data protection officer.

Mr. Stefan Krumbhorn
Fährstr. 75, 56333 Winnigen
datenschutz@wepa-apothekenbedarf.de

RIGHT TO ERASURE, DURATION OF STORAGE PURSUANT TO ARTICLE 17 GDPR

You have the right to obtain deletion of your personal data at any time. Please send an e-mail to datenschutz@wepa-apothekenbedarf.de. We will then delete your data without delay.

Personal data will also only be stored for as long as necessary until fulfilment of the contractual purpose for which it was imparted to us. Statutory or legal retention periods must be followed.

RIGHT TO DATA PORTABILITY PURSUANT TO ARTICLE 20 GDPR

You have the right to receive personal data which you have provided to us in a commonly used and machine-readable format.

RIGHT TO LODGE A COMPLAINT WITH THE SUPERVISORY AUTHORITY

Every data subject has the right to lodge a complaint with the supervisory authority if the data subject is of the view that his or her personal data is being processed in a way which infringes the General Data Protection Regulation.

Data Protection and Freedom of Information Commissioner for the State of Rhineland Palatinate, www.datenschutz.rlp.de

RIGHT TO OBJECT ARTICLE 21 GDPR

If we are processing your personal data for the purpose of the pursuit of legitimate interests pursuant to Article 6 Paragraph 1 f) GDPR, Article 21 Paragraph 1 GDPR accords you the right to object to this processing on grounds relating to your particular situation. Where personal data is being processed for direct marketing purposes, Article 21 Paragraph 2 GDPR accords you the right to object at any time without any requirement to state a reason. You may exercise your right to object by simply notifying us in any appropriate manner of the processing to which you object.

DATA PRIVACY POLICY

COPYRIGHT

Copyright in all picture video and text materials on this website is held by WEPA Apothekenbedarf GmbH & Co KG.

CONTACT FORMS

With regard to data to be stated on contact forms, we store your name, postal address and e-mail address until such time as your enquiry has been fully processed. We do not use your data for any purpose other than processing of your enquiry. In sending your data stated on contact forms, you are at the same time providing your consent for data to be stored and processed further in our system.

Your attention is drawn to the fact that the transmission of data on the Internet (such as communication via e-mail) may involve gaps in security. Complete protection of data against access by third parties is not possible.

NEWSLETTER

If you wish to subscribe to the newsletter offered on the website, we will need you to provide us with an e-mail address and with information that enables us to check that you are the owner of the e-mail address stated and that you consent to receive the newsletter.

We use the so-called double opt-in procedure in order to ensure that the newsletter is sent out by mutual consent. This process involves adding potential recipients to a mailing list. The user will then receive a confirmation e-mail via which registration is legally validated. The address will only be actively included in the mailing list if a confirmation is received.

We use this data exclusively for the purpose of dispatching information and services requested.

The newsletter software used is CleverReach. Your data is transmitted to CleverReach GmbH & Co. KG. CleverReach is prohibited from selling your data and from using it for any purpose other than the sending of newsletters. CleverReach is a certified German provider which has been selected in accordance with the requirements of the General Data Protection Regulation and the German Federal Data Protection Act.

You may act at any time to withdraw your consent for storage of your data and e-mail address and for the use of such information for the dispatch of the newsletter, such as via the "unsubscribe" link in the newsletter.

Data protection measures are subject to constant technical updating. For this reason, we ask you to check that you remain fully informed about our data protection measures by viewing our Privacy Policy at regular intervals.

SECURITY MEASURES

We have appropriate technical and organisational measures in place to guarantee the security of your information and to protect it against authorised access, manipulation or destruction.

SERVER LOG DATA, LOG FILES

When you visit our website, the device you are using to access the site will automatically transmit log data (connection data) to the server of our provider. Log data contains information such as the IP address of the device which you are using to access the website or a service, the type of browser being used, the website you visited previously, your system

configuration and information on date and time. Our provider stores IP addresses only to the extent that this is necessary for the delivery of services. Otherwise, IP addresses are deleted or anonymised. This means that the IP addresses of visitors to the websites are anonymised shortly after termination of the connection.

Use of the apotec® refrigerator monitoring system

We process the following additional data categories if you use our apotec® refrigerator monitoring.

- Log files, any IP addresses, date and time of access and type of access, type and version of browser used, operating system used, URL of the portal site at the time of access, actions undertaken on the portal, access of backend services
- Authentication data, such as user principal name (UPN), company address, company ID, first name and surname, e-mail address, telephone number
- Appliance data of the cooling and freezing appliances and of the smart module, such as model, serial number, article number and telemetric data including temperature, door opening status and network data
- Communication data, such as e-mail address (in the case of notification by e-mail), telephone number (in the case of notification by SMS or telephone call), meta data relating to the messages, content of the message, company address, links to reports

For provision and hosting of the portal, we use a cloud solution from the service provider Liebherr-Hausgeräte Vertriebs- und Service GmbH, Konrad-Zuse-Straße 4+6, 89081 Ulm ("Liebherr"). We have concluded an Agreement on Data Processing pursuant to Article 28 GDPR with Liebherr. Liebherr processes your data as stated above only on our behalf and at our instruction.

The legal basis for the processing of your personal data is Article 6 Paragraph 1 Clause b) GDPR. This permits processing as long as it is necessary for the fulfilment of a contract or for the implementation of precontractual measures. This applies to the processing of your authentication data, to the processing of the appliance data of the cooling and freezing appliances and of the smart module and to your communication data when using the notification function. This data must be processed by us in order to facilitate technical monitoring of your commercial cooling and freezing appliances. Continuous recording of temperatures, alarm statuses and switch status of components is ensured and documented via the browser-based application. An alert can also be set in the case of a temperature which is too high or too low. The alert can take place via e-mail or SMS notification. Reports can also be drawn up and downloaded in order to be able to fulfil any existing duties of documentation that may apply.

Our processing of log files has a further legal basis in our overriding legitimate interests (Article 6 Paragraph 1 f) GDPR) in ensuring smooth establishment of a connection, in maintaining system security and stability and in analysing prohibited access or attempted access to the systems.

Personal data collected by us is stored only for as long as is necessary in order to fulfil the purpose for which it was collected. Data necessary for the execution of a contract is only stored for the period of the contractual relationship in respect of apotec® refrigerator monitoring. We delete the data immediately upon termination of the contractual relationship. We delete log files automatically after fourteen (14) days.